

**Council: Tuesday, 26 January 2016**

**Opposition Motion in the name of Cllr Geof Cooke:**

Review of Capita CSG contract

Council notes the £320 million of council tax payers' money that is being spent on a ten year contract with Capita for the council's customer care and back office services (Customer and Support Group).

Council also notes the 3 year review period for this CSG contract begins this year, but deplores the Conservative administration's refusal to hold the review working group meetings in public.

Council believes that with such a huge amount of tax-payers' money at stake the public deserve to know what their councillors think of the way these services are being run by Capita.

With large amounts of extra payments being made to Capita for work not covered under the core contract, Council believes a public discussion needs to be had about whether the contract really is good value for money.

Council also believes that the review of this contract should be open and transparent and not undertaken behind closed doors.

Council therefore instructs Performance & Contract Management Committee to hold all CSG contract review working group meetings in public.